



# COMMUNITY HEALTH

## IMPLEMENTATION STRATEGY 2020-2023

# TABLE OF CONTENTS

## Priority 1: Prevent and Manage Chronic Disease ..... 1-10

### 1.1 – Enhance Skills & Provide Support

- 1.1.1 – Caregiver Support ..... 1
- 1.1.2 – Better Breathers Group..... 1
- 1.1.3 – Diabetes Education ..... 2

### 1.2 – Manage Risk

- 1.2.1 – Own the Bone® Program..... 3
- 1.2.2 – Patient Immunization Education..... 3
- 1.2.3 – Post-Discharge Wellness Partnership ..... 4
- 1.2.4 – Annual Health Screenings ..... 4
- 1.2.5 – Infant Safety Screening ..... 5
- 1.2.6 – Chronic Disease Health Program ..... 5
- 1.2.7 – Community Pandemic Response ..... 6

### 1.3 – Enhance Access

- 1.3.1 – Telemedicine ..... 7
- 1.3.2 – Increased Access to Outpatient Services ..... 7

### 1.4 – Provide Education

- 1.4.1 – Infant Safety ..... 8
- 1.4.2 – Health Awareness & Outreach ..... 9
- 1.4.3 – Chronic Disease Management ..... 10

## Priority 2: Increase Mental & Behavioral Health Services and Education..... 11-15

### 2.1 – Manage Risk

- 2.1.1 – Substance Abuse Screenings..... 11
- 2.1.2 – Opioid Task Force..... 11
- 2.1.3 – Workplace Violence Mitigation..... 12

### 2.2 – Enhance Access

- 2.2.1 – Transportation Access ..... 12
- 2.2.2 – Para-Medicine Services..... 13
- 2.2.3 – Expanding Continuum of Care Support ..... 14
- 2.2.4 – Contemplation Pathway ..... 14

### 2.3 – Provide Education

- 2.3.1 – Mental Health Social Posts ..... 15

## Priority 3: Increase Economic Development ..... 15-19

### 3.1 – Manage Risk

- 3.1.1 – Social Determinants of Health Assessment ..... 15

### 3.2 – Enhance Access

- 3.2.1 – Food Insecurity ..... 16
- 3.2.2 – Meals on Wheels ..... 16
- 3.2.3 – Patient Access to Medical Equipment ..... 17

### 3.3 – Provider Education

- 3.3.1 – Project Search ..... 17

### 3.4 – Stabilize Workforce

- 3.4.1 – Health Science Academy ..... 18
- 3.4.2 – Student Experiences ..... 18
- 3.4.3 – Healthcare Career Fairs ..... 19

### 3.5 – Charitable Giving

- 3.5.1 – Financial Assistance ..... 19

# PRIORITY 1 Prevent & Manage Chronic Disease

## 1.1.1 CAREGIVER SUPPORT

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short Term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage Chronic Disease	Enhance Skills and Provide Support	Generations Social Worker	Caregiver Support Group	<p><b>Education will be provided to caregivers each group session</b></p> <p>Develop referral brochure to connect caregivers with community support</p> <p>Referrals are being offered to attendees for community resources.</p> <p>Summary The Caregiver support group meetings have resumed following the pandemic with 2-3 attendees per session. There are not “regular attendees,” the 2-3 persons are often different from session to session.</p>	<p><b>Year 1 goals continue</b></p> <p>Transition back to face-to-face meetings. July 27, 2021-Hoping to move to face-to-face this quarter</p> <p>Oct. 26, 2021 Care Giver support group meetings are being offered the last Thursday of the month. Several months since any attendees.</p> <p>Jan 25, 2022 On hold due to pandemic</p> <p>April 26, 2022 Virtual meetings held with poor attendance. Greg Peterson will reach out to the Alzheimer’s Association to gain current meeting regulations then move forward with in person meetings in May if allowed.</p>	<p><b>Year 1&amp;2 goals continue into Year 3</b></p>	<p><b>Measured Outcome (MO)</b> List the educational topics for the year</p> <p><b>Number of brochures developed in Fiscal Year (FY) 2021</b></p> <p><b>Percent of support attendees provided referrals</b></p>

## 1.1.2 BETTER BREATHERS CLUB

Priority	Strategies	Inputs	Activities	Outputs			Impact
				Short Term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
Prevent & Manage Chronic Disease	Enhance Skills and Provide Support	Director of Respiratory Care	Expand care of patients with chronic respiratory disease through the Better Breathers Club meetings	<p><b>Offer two Better Breather Club quarterly meetings in a virtual format by the end of FY 2021</b></p> <p>Due to the COVID-19 pandemic, meetings were moved to virtual. Attendance has been poor. Respiratory Therapists are initiating discussions with COPD patients about the benefits of attendance.</p>	<p><b>Year 1 goals continue</b></p> <p>July 27, 2021 With Darin assuming role of RC manager, Emily N will discuss how this group may be best served</p> <p>Oct. 26, 2021 Due to pandemic, this program has been inactive. Mary K continues to be involved at the NHS level with tobacco cessation</p> <p>Jan 25, 2022 Better Breather's Club not meeting. Looking at how to reach the COPD patients in another creative way.</p> <p>April 26, 2022 NMC Health RRT currently receiving training for being a Better Breather's Club facilitator. Plan is to resume meetings and community education as soon as training is complete.</p>	Better Breathers Club meetings will resume once staff have completed training.	MO= Number of virtual Better Breathers Club meetings held for FY 2021

**1.1.3 DIABETES EDUCATION**

Priority	Strategies	Inputs	Activities	Outputs			Impact
				Short Term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
Prevent & Manage Chronic Disease	Enhance Skills and Provide Support	Diabetes Educator	Reduce overall Hemoglobin A1C	<p><b>NMC Health Diabetes Education program participants will maintain an average A1c target of &lt;7%.</b></p> <p>Summary</p>	<p><b>Continue with the A1c target of &lt;7%</b></p> <p>July 29, 2021 6.5%</p> <p>Oct. 26, 2021-Dec 2021 6.68%</p>	Continue with the ADA standard of program participants maintaining an A1c of <7	Bi-annual data will indicate Diabetes Education participants have averaged an A1c goal of <7%

				<p>The first 6 months of FY 2021 the NMC goal is being achieved at 6.8%. New data for the second 6 mo. of FY2021 will be available in early July.</p>	<p>Jan 25, 2022-as above</p> <p>April 26,2022-new data will be received in June</p>		
			<p><b>Speaking Engagements for Community Education</b></p>	<p><b>Diabetes Educator will present at a minimum of two community speaking engagements per year</b></p> <p>Presentation given to NHS students on 12/1/20.</p>	<p><b>Year 1 goals continue</b></p> <p>July 29, 2021 None scheduled at this time</p> <p>Oct. 26, 2021 No speaking engagements scheduled, these usually occur in January through March. P.C. will be leaving NMC Health Dec 3 and Liz will take over these educational offerings.</p> <p>Jan. 25, 2022 No speaking engagements at this time.</p> <p>3/21/2022-Presentation to Bethel College Junior nursing students</p> <p>4/21/22 Presented the Diabetes Education process to the Patient Family Advisory Council. Feedback received.</p>	<p><b>Year 1&amp;2 goals continue into Year 3</b></p>	<p><b>MO= Number of speaking engagements for FY 2021</b></p>

			<p><b>Diabetes Support Group will meet on a monthly basis for client support and education</b></p>	<p><b>Diabetes Support Group will meet monthly with an educational offering each meeting.</b></p> <p>Summary The Diabetes Support Group met virtually until April 2021. It is now offered in person, virtual and livestreamed on Facebook. Educational programming is now available via telehealth with the addition of a second educator.</p>	<p><b>Year 1 goals continue</b></p> <p>July 29, 2021 In person at this time</p> <p>Oct. 26, 2021 Support Group continues to meet the second Thursday of each month and is offered in person and virtually</p> <p>Jan 25, 2022 Support group is meeting the second Thursday of the month. 11a-virtual, 12p-in person. Attendance for December was higher than any month the past year.</p> <p>April 26,2022 Will present to Wichita Public Library on July 25, 2022 Newton Recreation Center requested presentation due to student for summer activities with Type I Diabetes. Date to be determined.</p>	<p><b>Year 1&amp;2 goals continue into Year 3.</b></p> <p><b>The benefit of virtual and in person meetings offers opportunity for reaching patients outside of Harvey County.</b></p>	<p><b>MO= Number of Diabetes Support Groups held for FY 2021</b></p>
			<p><b>Mentoring/Education</b></p>	<p><b>Diabetes Educator will establish a mentoring program for Harvey County healthcare professionals seeking Diabetes Education Certification</b></p> <p>One individual was involved in precepting during December. An additional educator was on boarded allowing for offering of telehealth for Harvey County with planning for outside of Harvey County in the future.</p>	<p><b>Year 1 goals continue</b></p> <p>July 29, 2021 Mentoring an APRN and PA-C</p> <p>Oct. 26, 2021 No updates at this time</p> <p>Jan 25, 2022 No mentoring at this time</p>	<p><b>Diabetes Educator remains available for Health professionals seeking clinical observation hours</b></p>	<p><b>MO= Number of certified educator resources for FY 2021 in Harvey County compared to FY 2020</b></p>

					April 26, 2022-No mentoring requests at this time		
--	--	--	--	--	---	--	--

**1.2.1 OWN THE BONE PROGRAM**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short Term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage Chronic Disease	Manage Risk	Orthopedic Providers	Build on current program for prevention of fractures due to osteoporosis	<p><b>Qualifying participants in the Own The Bone program will be screened for osteoporosis</b></p> <p>Summary NMC Health (Newton Medical Center) was named a top performing program in the Nation. This designation appeared in US News and World Report, Best Hospital edition. Out of 10 measures, NMC met the criteria 100% of the time on 9 measures and 90% on other measures.</p> <p>Total patients enrolled in the Own The Bone program tabulated at the end of June 2021.</p> <p>Osteoporosis Prevention education is scheduled for social media in May, 2021.</p>	<p><b>Year 1 goals continue</b></p> <p>July 29, 2021 # Registrants at the end of FY2021 addition of 13.</p> <p>Oct. 26, 2021 11 new patients registered from 07012021-09302021.</p> <p><u>From Aug 9,'21 NMC Now</u> Way to go to our orthopedics team for once again being recognized as a Star Performer for the Own the Bone program.</p> <p>For the 4th year in a row, NMC Health has topped the nation in helping orthopedics patients following a fracture.</p> <p>Star performer status means achieving 75% compliance on 5 out of 10 measures that help patients avoid future fractures. We exceed compliance in all 10 areas, achieving 100%</p>	Trabecular Bone Scanning will be up and running by FY 2023 Q1	<p>MO= Number of participants enrolled compared to FY 2020</p> <p>MO= Number of educational offerings provided for FY 2021</p>

					<p>compliance for many of the measures.</p> <p>Jan 25, 2022 Dr. Craig would like to consider how we look at follow up post referrals back to primary care.</p> <p>Considering adding software to the Dexa scanner, which reads the trabecular bone and is a better indicator of osteoporosis.</p> <p>April 26, 2022 Software installed on the Dexa scanner and new procedure is in process.</p>		
--	--	--	--	--	---	--	--

**1.2.2 PATIENT IMMUNIZATION EDUCATION**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage Chronic Disease	Manage Risk	Acute Nursing Departments/ Pharmacy/Infection Control	Screen and offer inpatients appropriate immunizations.	<p><b>Goal of 98.5% of inpatients to be screened with appropriate seasonal immunizations offered.</b></p> <p>NMC ended the flu season with a 99% compliance with assessing inpatients for flu vaccinations.</p> <p>Late March/early April we began screening patients for COVID vaccinations and documenting those vaccinations (date and manufacturer) in the EMR.</p>	<p><b>Maintain 98.5% for flu immunizations.</b></p> <p>July 29, 2021 End of 2020-2021 season was 99%. Ongoing documentation of COVID vaccinations. Concern with where documentation is done in hospital versus in clinics so information will be available.</p> <p>Oct. 26, 2021 94% assessment rate for inpatients during the month of</p>	<p><b>98.5 Of NMC Health In Patients 12 months of age or older will be assessed for flu immunizations during the 2022-23 Flu season.</b></p>	<p><b>MO= Percent of inpatients offered seasonal immunizations</b></p>



					<p>October. 97.7% at end of November</p> <p>Jan. 25, 2022 95.5% of all inpatients have been screened for influenza vaccinations</p> <p>March 31, 2022 97.4% for Q3</p> <p>Year-end -98.5! For # pts screened. 97.3 for patients screened and immunization given if accepted.</p>		
--	--	--	--	--	--	--	--

**1.2.3 POST-DISCHARGE WELLNESS PARTNERSHIP**

Priority	Strategies	Inputs	Activities	Outputs			Priority
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage Chronic Disease	Managing Risk	Chief Operating Officer and the YMCA	Expansion of the “warm handoffs” to the YMCA to include IRU	<p><b>Develop process for IRU patients to enter programs at the YMCA</b></p> <p>Summary Further evaluation suggests that IRU patients are not at a point in care for ‘warm handoffs’ to YMCA services. Will focus on whether this is appropriate for Pulmonary Rehab patients.</p>	<p><b>Year 1 goals continue</b></p> <p>July 27, 2021 COO and ACCO met with YMCA to introduce new NMC outpatient services, review current partnerships with NMC health and discuss ideas for potential partnerships</p> <p>Oct. 26, 2021 No new services reported at this time.</p> <p>Jan. 25, 2022 YMCA has hired an employee who has their medical certification. Discussions of how NMC Health and the Y can collaborate on future programming</p>	<p><b>Review the outcome of grad-student research and determine appropriate elements for year 3</b></p>	<p><b>MO=Establishment of a process for IRU patients to participate in activities at the YMCA</b></p>

					April 26, 2022 A WSU Master's student has as her capstone project, research and recommendation as to the options and viability of impactful collaboration of the Newton YMCA and NMC Health.		
--	--	--	--	--	---	--	--

**1.2.4 ANNUAL HEALTH SCREENINGS**

Priority	Strategies	Inputs	Activities	Outputs			Priority
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage Chronic Disease	Manage Risk	Business Development Director  Changed to Marketing FY2022	Construct annual health screening campaign	<p>Develop and implement health screening campaigns for:</p> <ul style="list-style-type: none"> <li>-mammography</li> <li>-diabetes</li> <li>-colorectal cancer screening</li> <li>-cholesterol</li> <li>-osteoporosis</li> </ul> <p>See <a href="#">Appendix A</a> for listing.</p> <p>Summary All of the anticipated topics were addressed in the appropriate months via NMC Health social media.</p>	<p><b>Year 1 goals continue</b></p> <p>July 27, 2021 See attachment, April-June 2021</p> <p>Oct. 26, 2021 Marketing plan unavailable at this time. Provided later as follows: July - September 2021 Subject (# of posts during this timeframe) Diabetes (1) COVID Education &amp; Vaccines (14) Vaccine Awareness Month (1) Opioid Safety (1) Thyroid/Breast Cancer (2) Sepsis (1)</p> <p>Jan 25, 2022 Oct - Dec 2021 Subject (# of posts during this timeframe) COVID &amp; Vaccine Awareness (11) Weather &amp; Air Quality (7 – includes some education on slips/trip/ice safety) Diabetes Awareness &amp; Education (4) COPD Awareness (3) Mental Health &amp; Depression (includes Walkie Talkie) (3)</p>	Goals as set forth in schedule. See <a href="#">Appendix A</a>	MO = Number of health screening campaign held in FY 2021

					<p>Breast Cancer Awareness &amp; Screenings (2)  Drug Takeback (2)  Alzheimer's Awareness (1)  Prematurity Awareness  Handwashing Awareness  Fire Safety  Osteoporosis Prevention (1)  Smoking Cessation (1)  Pneumonia Education (1)  Well Child Exams (1)</p> <p>April 26, 2022  Update on subject postings the past quarter. 33 posts  Each of these items:  Coronary Calcium Screening  Colorectal Cancer  Teen Addiction/Mental Health  Tuberculosis  Breathe Better/Sleep Better  Patient Safety Week  Daylight Savings  Dementia  Concussion  Slip/Fall safety  Radon Awareness</p> <p>See appendix A</p>	
--	--	--	--	--	--	--

**1.2.5 INFANT SAFETY SCREENING**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage Chronic Disease	Manage Risk	Family Birthing Center	Participate in Neonatal Abstinence Syndrome Vermont Oxford Network	<p>Develop standardized neonatal abstinence screening protocol</p> <p>Summary  The Neonatal Abstinence participation opportunity has ended. It was retired in February of 2021.</p>	<p>Apply for (beginning in Oct 2021) and become Safe Sleep Certified by KIDS (Kansas Infant Death and SIDS) Network</p> <p>July 29, 2021</p>	NMC Health FBC will follow P&P to maintain ongoing certification	MO= Number of standardized Neonatal Abstinence Syndrome assessments completed for FY 2021

			<p><b>Revision- Mothers on the FBC unit will receive education on Safe Sleep</b></p>	<p>Distribution of Sleep Sacs to all newborns went live in March 2021.</p> <p>NMC Health employees a Safe Sleep educator and will apply for certification at 6 months.</p>	<p>Will apply for certification in October</p> <p>Oct. 26, 2021 Safe Sleep Certification in active process, phone call held 11/03/2021 with KIDS.</p> <p>Jan 25, 2022 Once required audits are in place, final submission for the Safe Sleep Certification will be complete. This certification is an NMC Initiative to address the Infant Mortality rate in Harvey County.</p> <p>April 26, 2022 Application has been submitted. Changes made to the application requirements after process began creating a delay.</p>		
--	--	--	--	--	--	--	--

**1.2.6 CHRONIC DISEASE HEALTH PROGRAM**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent & Manage Chronic Disease	Manage Risk	Vice President of Physician Clinics	Chronic Disease Health Nurse program	<p>NMC Health Family Medicine clinics will develop and implement a Chronic Disease Health Nurse program during FY 2021:</p> <ul style="list-style-type: none"> <li>-Q1 development of job descriptions</li> <li>-Q2 policy on management of registries for Diabetes and Hypertension</li> <li>-Q3 Physician approval of timelines and objectives</li> <li>-Q4 Designated nurse at each location</li> </ul>	<p>Have 50% of registry patients accomplish their objectives as determined per policy</p> <p>July 29, 2021 No updates at this time</p> <p>Oct. 26, 2021 New Goals for FY 2022</p> <ul style="list-style-type: none"> <li>• Establish Diabetes and Hypertension Registry at</li> </ul>	<p>Implement the Chronic Disease Management program in Hesston and be successfully seeing enrolled patients by the end of FY2023</p>	<p>MO=Program for Chronic Health Nurse will be implemented in Family Medicine clinics</p>

				<p><b>Summary</b>  A job description for the Chronic Disease Health Nurse, policies and a Diabetes Registry were developed and approved. The Family Medicine-Hesston providers approved a Care Path for Diabetes management and work has begun in collaboration with the NMC Health Diabetes Education Department. This program will now move to Family Medicine-Valley Center where a Chronic Health Nurse has been hired and is in the process of onboarding.</p>	<p>Valley Center with affiliated Care Paths approved by providers</p> <ul style="list-style-type: none"> <li>• Hire a Care Coordination Nurse at the North Amidon Clinic</li> <li>• A Kansas Healthcare Collaborative project is in place with the following goal:</li> <li>• Use Diabetes Registry over the next six months to reach out to 175 patients. We will offer 100% of these patients a formal Diabetes Education class and will maintain the total average HgB A1c of the 703 patients in this population at 6.47 or lower by March 31,2002</li> </ul> <p>Jan 25, 2022  Chronic Health Nurse functioning well at FM-Hesston and FM- Valley Center. Plans are to implement this program at FM-North Amidon in next FY</p> <p>April 26, 2022  Medicare wellness visits beginning at North Amidon. Chronic disease management visits to begin in Hesston this summer.</p>		
--	--	--	--	---	---	--	--

**1.2.7 COMMUNITY PANDEMIC RESPONSE**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage Chronic Disease	Manage Risk	Chief Clinical Officer	Participate in community pandemic response	<p><b>Coordinate supplies and testing access with public health</b></p> <p><b>Host four community educational offerings for long term care facility, public health, clinics and hospital</b></p> <p>Summary A Case Management representative has met each Monday for collaborative education with LTCs, Harvey County Health Department and Harvey County Emergency Management. These meetings continue on an every-other-week basis presently.</p> <p>NMC Health collaborated with Health Ministries Clinic for COVID vaccine administration for employees.</p> <p>NMC Health led the community education campaign, Choose Wisely, with ~25 community partners on mask wearing.</p> <p>Leader in Materials Management resources and contacts for EMS, LTCs and other organizations in regards to PPE acquisition.</p> <p>On May 05, 2021, NMC Health CCO and CMO participated in a live panel discussion regarding</p>	<p><b>Coordinate supplies and testing access with public health</b></p> <p>July 27, 2021 County Emergency Response meeting attended by Safety Officer. Goal is to initiate a community plan for PPE supplies and storage.</p> <p>Host four community educational offerings for long term care facility, public health, clinics and hospital</p> <p>Oct. 26, 2021 Uptick in community spread has hindered any educational offerings this quarter</p> <p>Coordinate with community partners for vaccine advocacy efforts</p> <p>Oct. 26, 2021 Calls continue on a weekly basis with recent up surge of cases (CM)</p> <p>July 27, 2021 This group continues to meet every other week. Infection Control Officer is planning a joint initiative with Harvey County Health Department in</p>	<p><b>NMC Health will proactively source suppliers, manage supply chain and manage storeroom assets for effective distribution, and serve as an expert resource on procurement strategies for community partners.</b></p>	<p><b>MO= Ensure supplies and testing access is available for projected need</b></p> <p><b>MO= Number of hosting opportunities for community</b></p>

				<p>vaccines hosted by Harvey County NOW.</p> <p>August 2021. Goal is vaccine awareness and mitigating vaccine hesitancy.</p> <p>Oct. 26, 2021 Public Information Officer attended the county PIO debrief this week and lessons learned.</p> <p>Jan. 25, 2022 Calls with health department, LTC's and other emergency management organizations continue with a once per week call. Numbers of + Cases and hospitalizations are the reported data.</p> <p>Contributions to pandemic response include: Assistance with vaccine clinics Offering vaccines (flu and COVID) to employees along with family and friends, served as a resource for nursing homes, schools and other healthcare providers.</p> <p>April 26, 2022 Calls have discontinued. Will resume as needed.</p>		
<p><b><u>New for 2023</u></b></p> <p><b>Prevent and Manage Chronic Disease</b></p>	<p><b>Manage Risk</b></p>	<p><b>NMC Occupational Medicine</b></p>	<p><b>Industrial Athletic Training Role</b></p>	<p><b>New service offering which began in 2022. One of the Midwest Occupational Medicine Athletic Trainers, contracted with local manufacturers, for managing on site injuries and worksite injury prevention. Program piloted at AGCO in Hesston with a second</b></p>	<p><b>Year 3 Build the Industrial AT role and initiate with additional businesses</b></p>	<p><b>Reduction of repetitive work injuries</b></p> <p><b>Early interventions for acquired work injuries</b></p>

				AT added in April 2022 due to success of the services.			
--	--	--	--	--	--	--	--

**1.3.1 TELEMEDICINE**

Priority	Strategies	Inputs Resources & People	Activities	Outputs			Impact By June 30, 2023
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
Prevent & Manage Chronic Disease	Enhance Access	NMC Health Clinics  NMC Health Home Care	Telemedicine	<p>NMC Health will offer telemedicine services to appropriate patients in Home Care and the Family Medicine clinics.</p> <p>Summaries Telehealth visits were enabled in LTC's, allowing providers to interact with their patients.</p> <p>Home Care utilizes virtual visits for Plan of Care Review and Telehealth equipment integration with Meditech (EMR) for monitoring patient conditions. NMC Health has expanded use of telehealth in Wound Care, Cardiac Rehab and Diabetes Education.</p>	<p><b>Year 1 goals continue</b></p> <p>July 27, 2021 Use remains unchanged</p> <p>Oct. 26, 2021 Virtual meetings and consultations continue to be available in most areas. Newton Home Care continues to be the most consistent user.</p> <p>Jan 25, 2022 Clinic virtual appts remain low but are available. Using for LTC visits.</p> <p>April 26, 2022 Telemed visits continue as appropriate.</p> <p>Telemedicine continues to be used in these areas of expansion.</p>	<p>NMC Health will offer telemedicine services to appropriate patients in Home Care and the Family Medicine clinics.</p> <p><b>In addition: Home Care will offer Skilled Nursing virtual visits and deployment of telehealth equipment to high-risk pts.</b></p>	MO= number of patients served by telemedicine per service line for FY 2021



**1.3.2 INCREASE ACCESS TO OUTPATIENT SERVICES**

Priority	Strategies	Inputs	Activities	Outputs			Impact
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
Prevent and Manage Chronic Disease	Enhance Access	Imaging Director/ Associate Chief Clinical Officer	Expand hours of outpatient service lines to increase access	<p><b>Design expanded hours for one modality in imaging and one service line in outpatient services</b></p> <p>Summary Imaging has reduced pricing for studies in health focus months (e.g. Ca++ CT's for \$50 in February). The Imaging Department now offers PET scans an additional two days per month. The addition of a second mammogram machine in May 2021 will allow the number of women served to increase from 18/day to 30/day.</p>	<p><b>MRI and CT to offer extended hours through 9PM on Mon-Thurs, by July 2021.</b></p> <p>July 29, 2021 Extended hours began 07052021. All appointments are filled at this time.</p> <p>Oct. 26, 2021 All available appointment times are booked consistently. Staff report that patients prefer the later times in the day.</p> <p>Jan. 25, 2022 Expanded appointment times continue to be filled</p> <p>April 26, 2022 Onboarding an additional Ultrasound tech and machine. Available appointments will go from 32-62/day</p>	<p><b>Open daily Sonography schedule to accommodate with an increase of 30 exams per day by November 2022</b></p>	<p><b>MO = Number of patients served by extended hours</b></p>

1.4.1 INFANT SAFETY & SUPPORT

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Prevent and Manage Chronic Disease	Provide Education	Family Birthing Center	Provide education regarding appropriate infant transport	<p><b>Complete car seat checks and education to discharging maternal child population</b></p> <p>Summary Car seat checks were reduced to appointment only during the height of the pandemic. The intent is to resume "Check Lanes" by the end of CY2021</p>	<p><b>Host two "Car Seat Check Lanes" in FY2022</b></p> <p>July 29, 2021 Check to be lane held 07312021.</p> <p>Oct. 26, 2021 Second "Check Lane" will be hosted in November, 2021</p> <p>Jan 25, 2022 Unable to host past car seat check lane due to pandemic. State has notified organizations know that they penalties will not for not hosting due to the pandemic.</p> <p>April 26, 2022 Car Seat Check Lane date set for May 14</p>	<p><b>Will host two "Car Seat Check Lanes" in FY2023</b></p>	<p><b>MO = Number of car seat checks completed for FY 2021</b></p>
			Provide community educational event for maternal infant population	<p><b>Participate in annual community baby shower by offering educational materials</b></p> <p><u>Additional activities:</u> <b>Infant Transition Task Force</b> NMC Health will participate in the Community Baby Shower when scheduled.</p>	<p><b>Year 1 goal/s to continue in Year 2</b></p> <p>July 29, 2021 No new schedule</p> <p>Oct. 26, 2021 No new date for Community Baby Shower scheduled</p>	<p><b>Continued participation in annual community baby shower</b></p>	<p><b>MO= Number of participants in community baby shower</b></p>

			<p><b>Hearing screenings:</b></p> <p>The Infant Transition Task Force is a team of staff from the Family Birth Center, Case Management and Home Care. These individuals collaborate on safe care referrals for infants following dismissal from the hospital.</p> <p>If an infant fails their first hearing screening in the hospital, the repeat screening is offered free of charge by NMC Health to eliminate compliance concerns with the second screening.</p>	<p>Jan. 25, 2022 No updates on scheduling of a Community Baby Shower at this time.</p> <p>April 26, 2022 Community Baby Shower date Set for June 11, 2022</p> <p>This has become standard process for the FBC.</p>		
--	--	--	---	--	--	--

**1.4.2 HEALTH AWARENESS & OUTREACH**

Priority	Strategies	Inputs Resources & People	Activities	Outputs			Impact By June 30, 2023
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
Prevent & Manage Chronic Disease	Provide Education	Marketing/NMC Wellness Team	<p><b>Social Media Education based on The Society for Healthcare Strategy and Market Development (SHSMD) by the American Hospital Association Calendar and NMC Wellness Team</b></p>	<p><b>Monthly health awareness topics posted on social media.</b></p> <p>Summary Topics addressed since July 1, 2020: Breast feeding Baby Safety National Immunization Month National Suicide Prevention Month Domestic Violence Drug Take Back Day Sexual Assault Awareness Virtual Dementia and Alzheimer’s Support Group for patients and caregivers promotion AMA’s “Forever Grateful” to healthcare workers</p> <p>Quarterly NMC Wellness emphasis has been presented with an engagement activity and inspiring quotes and advice.</p>	<p><b>Year 1 goal/s to continue in Year 2</b></p> <p>July 29, 2021 New schedule being set for FY 2022</p> <p>Oct. 26, 2021 Q1 postings Mental Health-2 Nutrition-7 Weather/Safety-7 Diabetes-1</p> <p><b>Oct - Dec 2021 Subject (# of posts during this timeframe)</b> COVID &amp; Vaccine Awareness (11) Weather &amp; Air Quality (7 – includes some education on slips/trip/ice safety)</p>	<p><b>Year 1&amp;2 goals continue into Year 3</b></p>	<p><b>MO= 12 health awareness topics will be posted on Newton Medical Center’s social media sites</b></p> <p><b>Four employee wellness engagement activities completed</b></p>

				(e.g.) WALKtober –the 50, 000 Steps challenge to employees was met at 52,258.82 miles	Diabetes Awareness & Education (4) COPD Awareness (3) Mental Health & Depression (includes Walkie Talkie) (3) Breast Cancer Awareness & Screenings (2) Drug Takeback (2) Wound Healing (2) 1 post on each of these items <ul style="list-style-type: none"> <li>• Alzheimer's Awareness</li> <li>• Prematurity Awareness</li> <li>• Handwashing Awareness</li> <li>• Fire Safety</li> <li>• Osteoporosis Prevention</li> <li>• Int'l Day of Persons with Disabilities</li> <li>• Smoking Cessation</li> <li>• Car Seat Safety</li> <li>• Pneumonia Education</li> <li>• World AIDS Day</li> <li>• Well Child Exams</li> </ul>		
			<b>Walkie Talkie topics include a walk along the NMC Fit Path</b>	<b>Quarterly Walkie-Talkie's to be offered in person or virtually.</b>  Summary Walkie-Talkie's included the new Contemplation Pathway addition, Dr. Kadam discussion of spine issues and care and Dr. Stanley offered a presentation on stress and burnout.	<b>Year 1 goal/s to continue in Year 2</b>  July 29, 2021 July 12, 2021 a Facebook Walkie Talkie was held with nutritionist Mary Steinbrock on Health Swaps. Oct. 26, 2021 On Oct 4, 2021, Monica Turner, Case Manager at NMC addressed the topic of how positive thinking and physical	<b>Year 1&amp;2 goals continue into Year 3</b>	<b>MO= Number of events and corresponding topics in the FY 2021</b>

					<p>activity help with personal resilience</p> <p>Jan 25, 2022 Randy Davis – Eat the Rainbow – pre-recorded Recipe demonstration for Mediterranean White Bean Soup Flyer shared with Healthy Harvey Coalition and Newton Area Chamber of Commerce for distribution as well as social media posts to promote viewing. No Facebook Live statistics to share, since it was pre-recorded Facebook post engagement to date 776 people reached 269 minutes viewed 15 reactions 2 shares 2 comments</p>		
		<b>Marketing and Facilities Departments</b>	<b>Conduct two pathway/fitness counts for utilization and fishing for FY 2021</b>	<b>Promote pathway and fitness of whole body.</b>  There is an average of 20 Life path users/day 5-10 pond users/week (counts based on anecdotal observation over 6-month period).	<p><b>Year 1 goal/s to continue in Year 2</b></p> <p>July 29, 2021 No new count at this time</p> <p>Oct. 26, 2021 Informal count reported as 10-12 persons at mid-day</p> <p>Jan. 25, 2022 No counts this quarter. Plans in place to install an “Info” sign related to species of fish and</p>	<b>Year 1&amp;2 goals continue into Year 3</b>	<b>MO= Establish baseline count of persons utilizing the fitness pathway and fishing opportunities</b>

					appropriate bait for use in fishing the NMC Health pond.  April 30, 2022 Informal count reported as 10-12 persons at mid-day		
--	--	--	--	--	---	--	--

**1.4.3 CHRONIC DISEASE MANAGEMENT**

Priority	Strategies	Inputs	Activities	Outputs			Impact
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
Prevent and Manage Chronic Disease	Provide Education	Executive Director of Clinical Outcomes	Collaborate with community partners on consistent Stoplight Zone patient education for Chronic Disease management	<p><b>Implement utilization of Stoplight for Congestive Heart Failure, Diabetes and Chronic Obstructive Pulmonary Disease deployed for use by end of FY 2021</b></p> <p>Summary The new Stoplight Zone patient education document was completed and sent to all providers. Case Management is working with IT to have the Stop Light Zone resource auto print for Diabetes, COPD, and CHF patients along with the discharge education.</p>	<p><b>Year 1 goal/s to continue in Year 2</b></p> <p>July 29, 2021 Available for use. Suggestion to be presented to the Better Breathers Club</p> <p>Oct. 26, 2021 The Stoplight Zones are in use.</p> <p>Jan. 25, 2022 Stoplight Zones remain in use</p> <p>April 26, 2022 New Case Managers are being oriented to the Stoplight Zone document and will be completed by the end of May 2022</p>	<p><b>Year 1 &amp; 2 goal/s to continue in Year 3</b></p>	<p><b>MO = Stoplight Zone patient information sheet approved and implemented for use by June 2021</b></p>

**PRIORITY 2 Increase Mental & Behavioral Health Services and Education**

**2.1.1 SUBSTANCE ABUSE SCREENINGS**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental Health and Behavioral Health Services and Education -Depression -Substance Abuse	Manage Risk	Executive Director of Clinical Outcomes	Formulate community collaboration with local entity for on-campus/emergency department Substance Abuse Center of Kansas (SACK) assessments	<p><b>Implement &lt;24-hour substance abuse placement assessment</b></p> <p>Summary MIRROR staff are available to do same day assessments at NMC Health. Process for completion of these assessments are ongoing as of the end of March; 18 assessments had been completed.</p>	<p><b>Year 1 goals to continue in Year 2</b></p> <p>July 29, 2021 MIRROR not meeting the 24 assessments but are completing assessments</p> <p>Oct. 26, 2021 No SACK assessments were completed in Q1 FY 2022</p> <p>Jan. 25, 2022 MIRROR continues to be available for SACK assessments. Utilization has been rare</p> <p>April 26, 2022 Meeting set with Mirror and the NMC Health CManagers for updates</p>	<p><b>The Social Worker from NMC Health, as part of the scope of their work, will meet with, communicate routinely with MIRROR staff, and assess the completion of assessments.</b></p>	<p><b>MO= Number of onsite SACK assessments completed</b></p>

**2.1.2 OPIOID TASK FORCE**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
<b>Increase Mental Health and Behavioral Health Services and Education</b> -Depression -Substance Abuse	Manage Risk	Emergency Department Social Worker	NMC Health will have representation in the Harvey County Opioid Task Force	NMC Health will participate in the Harvey County Opioid Task Force  Summary The ED Social Worker is the NMC Health Designee for this task force. The task force has not met since the beginning of the pandemic.  Mary Karst (RT) attends the STAND (students taking a new direction) meetings which have resumed following the pandemic and address drug and smoking prevention.	Year 1 goal/s to continue in Year 2  July 27, 2021 No meetings scheduled. STAND does meet and is active.  Oct. 26, 2021 Mary Karst continues to attend the STAND meetings  Jan. 25, 2022 No changes noted  April 26, 2022 Opioid Task Force per se is not meeting but the goals have been assumed under the Drug Free Youth Coalition. Mary Karst RRT represents NMC Health and is very active in this program	The Social Worker from NMC Health, as part of the scope of their work, will attend and contribute to the County Opioid Task Force.	NMC Health will delegate one representative to the Harvey County Opioid Task Force



**2.1.3 WORKPLACE VIOLENCE MITIGATION**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental Health and Behavioral Health Services and Education -Depression -Substance Abuse	Manage Risk	Social Work/ Associate Chief Nursing Officer	Design annual workplace violence safety seminar for community partners	<p><b>Offer one educational offering (with Continuing Education Unit's) for community members regarding work place violence mitigation</b></p> <p>Summary NMC Health participated in the community safety fair in the Spring of 2021 with education in areas of safety in the workplace</p>	<p><b>Offer one educational offering (with Continuing Education Unit's) for community members regarding work place safety</b></p> <p>July 27, 2021 No progress at this time</p> <p>Oct. 26, 2021 No updates at this time</p> <p>Jan. 25, 2022 No updates at this time</p> <p>April 26, 2022 This Activity will be reevaluated by the ACNO</p>	This activity is terminated	MO= Number of educational CEU offerings on work place violence mitigation

**2.2.1 TRANSPORTATION**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental Health and Behavioral Health Services and Education -Depression -Substance Abuse	Enhance Access	Executive Director of Clinical Outcomes and designated Case Management Social Worker	Establish reliable/timely transportation for behavioral health patients from the Emergency Department	<p><b>Maintain contracts with transportation services for behavioral health patients</b></p> <p>Summary A contract initiated with 1<sup>st</sup> Choice Security on 10/14/20 with plans to add a second secure transport. Case Management is working on additional contracts so NMC Health will have access to three services instead of one.</p>	<p><b>Maintain contracts with transportation services for behavioral health patients</b></p> <p>July 27, 2021 Currently NMC Health has a contract with three transport services which are meet need but not timely</p> <p>Oct. 26, 2021</p>	Year 1 & 2 goal/s will continue in year 3.	MO = Number of vouchers issued from Newton Medical Center for the Find a Way transportation program for FY 2021

					<p>All contracts are current and 47 rides have been provided during Q1 FY 2022</p> <p>Jan 25, 2022 Contracts remain current. Will investigate Simply Safe contract as contact is not reliable</p> <p>April 26,2022 Simply Safe back under contract with a Newton Driver and revamped vehicles. A call center has been established.</p>		
--	--	--	--	--	--	--	--

**2.2.2 PARA-MEDICINE SERVICES**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
<p>Increase Mental Health and Behavioral Health Services and Education</p> <p>-Depression</p> <p>-Substance Abuse</p>	Enhance Access	Designated Case Management Social Worker	<p>Coordinate services for referred para-medicine population</p>	<p><b>Year 1</b></p> <p><b>Provide follow-up referral care for 70% of para-medicine referrals for FY 2021</b></p> <p>Summary A new updated system from Newton Fire and EMS sends an email with referrals each Monday. Follow up completed on 100% of referrals received.</p> <p>From Shout Outs 02132021 regarding a patient who referred to NMC Health for services needed. Chief Steve Roberson at Newton Fire/EMS. His note to me read: "This is a great example of team work and looking out for the citizens we serve.</p>	<p><b>Year 2</b></p> <p><b>Provide follow-up referral care for 70% of para-medicine referrals for FY 2022</b></p> <p>July 27, 2021 Referrals continue to be received and addressed.</p> <p>Oct. 26, 2021 23 individuals were referred to the Para-Medicine program. Case Manager M.T. was able to make contact with 14.</p>	<p><b>Year 3</b></p> <p><b>Provide follow-up referral care for 85% of para-medicine referrals for FY 2023.</b></p> <p><b>Begin community expansion to Hesston EMS.</b></p>	<p><b>MO= Number of follow up referrals/ total number of para-medicine referrals</b></p>

				<p>If this is the patient, I am thinking of, it was actually Mike Budde who recognized the unmet needs and brought Cory Lehman (Community Paramedicine) in to the loop on the situation. ...great job to Jenn, Amy and the PCP for working together for resolution.”</p> <p>The Paramedicine program will be introduced to the Hesston EMS by December 2021 with anticipated implementation following.</p>	<p>Jan. 25, 2022 Thirteen referrals have been made with 11 having been addressed by Case Management</p> <p>April 26,2022 Hesston EMS will reach out to Newton EMS to review program. Hesston EMS Director Russ Buller will contact NMC Health for meeting with Case Management at appropriate time.</p>	
--	--	--	--	--	---	--

**2.2.3 EXPANDING CONTINUUM OF CARE SUPPORT**

Priority	Strategies	Inputs	Activities	Outputs			Impact
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
<p><b>Increase Mental Health and Behavioral Health Services and Education</b></p> <p>-Depression -Substance Abuse</p>	<p><b>Enhance Access</b></p>	<p><b>Resources &amp; People</b></p> <p><b>Chief Clinical Officer</b></p>	<p><b>Evaluation of expanding continuum of care support for behavioral health population</b></p>	<p>Complete assessment of continuum of care gaps and service offerings evaluation for FY 2021.</p> <p>Participated in and applied to be a State Institutional Alternative (SIA) site with Kansas Department for Aging and Disability Services (KDADS).</p> <p>Case Management continues to meet with Mirror, Prairie View, Ember Hope, Res Care, for communication and education.</p>	<p>Active collaboration as a State Institutional Alternative facility</p> <p>July 27, 2021 Application was accepted. NMC defined age of &gt;60 y.o. and will receive care in the SBHC.</p> <p>Oct. 26, 2021 SIA went live on September 1, 2021</p> <p>April 26,2022 NMC Health is a designated State Institutional Alternative Site. See year 3 goal</p> <p>Assess viable community care options for dual diagnosis community patients</p>	<p><b>Year 3</b> <b>NMC Health will continue to provide active collaboration as a State Alternative Facility.</b></p> <p><b>NMC Health will continue to meet with community mental health and behavioral health services ad hoc to facilitate collaboration, communication and education for the mental and behavioral health</b></p>	<p><b>MO= Assessment completed</b></p>

					<p>Ember Hope is opening a new 12-bed psych care for 12-18 y.o. females who are from w/in 60 miles of Newton. Goal is to begin service offering by September 2021.</p> <p>Oct. 26, 2021 Ember Hope is accepting patients to this program</p> <p>Jan 25, 2022 Ember Hope continues to be an option for care if needed.</p>	community. (HP, 4/2022)	
--	--	--	--	--	---	-------------------------	--

**2.2.4 CONTEMPLATION PATHWAY**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
<p>Increase Health and Behavioral Health Services and Education</p> <p>-Depression</p> <p>-Substance Abuse</p>	Enhance Access	<p>Case Management</p> <p>Year 3-moved to Director of Volunteer Services</p>	<p>Construct contemplation path on NMC campus for FY 2021</p>	<p><b>Complete contemplation path for community meditation and spiritual health intervention</b></p> <p>Summary The Walking Path/Contemplation Path received the new name of "Life Path". Chaplain Joel has created several series of prayers for use. A new series is anticipated to coincide with the Heart Walk scheduled for June.</p>	<p><b>Planned use of the Life Path for meditation and spiritual health.</b></p> <p>July 27, 2021 A Healthy Harvey "pop up" event is being planned for September around the NMC pond.</p> <p>Oct. 26, 2021 Increase in COVID cases in the county postponed this event indefinitely</p> <p>Jan 25, 2022 Continue to hold off on doing public event due to pandemic</p> <p>April 26, 2022 This activity will be delegated to the new Director of</p>	<p><b>Year 3 Re-engage Chaplaincy Services in spiritual and emotional support for NMC Health patients, families and employees.</b></p>	<p><b>Contemplation pathway implemented</b></p>

					Volunteers in collaboration with the future chaplain.		
--	--	--	--	--	---	--	--

**2.3.1 MENTAL HEALTH SOCIAL POSTS**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Mental Health and Behavioral Health Services and Education -Depression -Substance Abuse	Provide Education	Chief Operating Officer/Marketing Director	Provide educational postings on social media regarding mental health	<p>Provide five postings per FY regarding Mental Health.</p> <p>Summary Postings included:</p> <ul style="list-style-type: none"> <li>National Suicide Prevention Month posts</li> <li>World Teen Mental Wellness Day</li> </ul>	<p>Goals will continue as outlined in Year 1</p> <p>July 27, 2021 See plan attached</p> <p>Oct. 26, 2021 Two Mental Health topics were addressed on NMC's Facebook site this quarter.</p> <p>Jan 25, 2022 Three Mental Health &amp; Depression topics address on NMC's Facebook page this quarter (includes Walkie Talkie). Two additional posts related to Drug Takeback</p> <p>April 26, 2022 Walkie Talkie event April 4, 2022 on Kindness by Scott Metzler</p>	Year 1&2 goals continue into Year 3	MO= Number postings on social media focused on mental health

**PRIORITY 3 Increase Economic Stability**

**3.1.1 SOCIAL DETERMINATES OF HEALTH ASSESSMENT**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
<p><b>Increase Economic Stability</b></p> <p>-Food security -Housing stability -Poverty</p>	<p><b>Manage Risk</b></p>	<p><b>Executive Director of Clinical Outcomes</b></p>	<p><b>Social Determinants of Health (SDoH) assessment</b></p>	<p><b>Initiate SDOH assessment and documentation for inpatients.</b></p> <p>Disseminate annual assessment data with impacted community partners.</p> <p>Executive Director of Clinical Outcomes will collaborate with Health Information Management to get SDOH into health history.</p> <p>Summary SDOH are being collected on all patients in a bed. IT is working with Hospitalists to place SDOH in the discharge summary for review and for coding purposes.</p> <p>See Appendix B for chart of SDOH categories.</p>	<p><b>Year 1 goal/s to continue in Year 2</b></p> <p>July 27, 2021 In last quarter: Low income: 64 Alcohol/Drug: 40 Unemployed: 11</p> <p>Oct. 26, 2021 <u>Q1 FY 2022</u> Three key areas were: Low income-52 Alcoholism-17 Dependent relative needing care-11</p> <p>Jan 25, 2022 SDOH stats for last quarter show two key areas of deficit. Alcoholism 24 pts Low income level-42 patients</p> <p>April 26, 2022 Top three identified areas for Q3 were: Low Income-55 Alcoholism and Drug Addition in family-31 Unemployment-21</p>	<p><b>Year 3 NMC Health will work towards further use of the SDOH data collected towards readmissions assessments, along with Health Equity data.</b></p>	<p><b>MO= Number of SDOH assessment completed/ total number of inpatient admissions for FY 2021</b></p> <p><b>Dissemination occurs</b></p> <p><b>MO= Number of health histories coded with SDOH</b></p>

**3.2.1 FOOD INSECURITY**

Priority	Strategies	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
<p>Increase Economic Stability</p> <p>-food security -Housing stability -Poverty</p>	Enhance Access	Chief Operating Officer or designee	<p>No-till Giving Garden at NMC</p> <p>Collaborate with YMCA in family/youth cooking programing and garden usage</p>	<p>Share produce from Giving Garden with community members.</p> <p>Summary A sidewalk to increase access was added in late Fall of 2020. Till garden to be planted May 2021.</p>	<p>Year 1 goal/s to continue in Year 2</p> <p>July 27, 2021 This year’s planting failed to produce.</p> <p>Oct. 26, 2021 Case Management Director recommended working with Randy Davis, current FANS director, who has experience with community gardens at a previous location.</p> <p>Jan 25, 2022 Todd T reports looking at alternate ways to address this priority</p> <p>4/30/22: Garden has failed in the first 2 years of this concept. NMC will not pursue for a 3<sup>rd</sup> year. Given current hospital condition here and across the US. it’s not for us to plant gardens and orchards – it’s not where we have expertise nor bandwidth. The hospital will direct those in need to local food banks and public farmers markets.</p>	NMC will not pursue for a 3 <sup>rd</sup> year.	MO= The Newton Community is aware of and has access to the NMC Giving Garden

**3.2.2 MEALS ON WHEELS**

Priority	Strategies	Inputs	Activities	Outputs			Impact
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
<b>Increase Economic Stability</b>  -food security -Housing stability -Poverty	Enhance Access	Chief Operating Officer and Director of Food & Nutrition Services	Meals on Wheels (MOW) -this program brings healthy nutrition to older adults (nutrition as an element that may help to prevent or mitigate some chronic diseases)	<b>NMC Health will meet the increased need identified by # MOW meals</b>  Summary The peak number of meals per day reached 95 during the pandemic. For the period of January-March, 2021, NMC Health partnered with Meals on Wheels to prepare and deliver an average of 2,389 meals/month.  Share the Love Fundraiser was held to honor former Food and Nutrition Services director Robert Kidd who lost his life to COVID in January. This fundraiser raised 1,635 virtual box lunches surpassing the previous year's total of 660. This year the lunch boxes were shared with area seniors in need rather than being consumed by the supporter themselves.	<b>Year 1 goal/s to continue in Year 2</b> July 27, 2021 Serving ~ 72/day, 7 days a week.  Oct. 26, 2021 Peak # of meals/day in FY 2022 Q1 reached 88/day, average 2370/month.  Jan 25, 2022 Average of 77 MOW per day with a monthly average of around 2300  April 26, 2022 Average MOW 2430	Year 1&2 goals continue into Year 3	MO= Number of meals provided through MOW program for FY 2021/ meals provided through MOW program for FY 2020

**3.2.3 PATIENT ACCESS TO MEDICAL EQUIPMENT**

Priority	Strategies	Inputs	Activities	Outputs			Impact
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
<b>Increase Economic Stability</b>  -food security -Housing stability -Poverty	Enhance Access	Executive Director of Clinical Outcomes	Caring Closet established and funded to meet patient medication, clothing and medical equipment needs at discharge	<b>Expand distribution of food and clothing to patients and families with an identified need for FY 2021</b>  From July 2020-March 2021 \$2,400.69 was dispersed for food, clothing, medication, and transportation with an increased in demand for clothing and food during the pandemic.	<b>Year 1 goal/s to continue in Year 2</b> July 27, 2021 During the past quarter, patients received \$1008.71 from the Caring Closet  Oct. 26, 2021 <u>Q1 FY2022</u> Meds/DME-\$710.23	Year 1 & 2 goal/s to continue in Year 3	MO= Dollar amount of assistance provided



			<b>Free Closet</b>	<p>The annual employee Christmas donations raised \$3600 for the Caring Closet along with donation of a medication organizer and glucometers.</p> <p>A quilt raffle fundraiser in the Spring of 2021 raised an additional \$1000 for the closet</p> <p>Home Care and Private Duty services host a Free Closet for those clients cannot afford medical items.</p>	<p>Food/Clothing-\$282 Transportation-\$220 For a total of \$1,212.23</p> <p>Q2 FY 2022 Meds/DME-\$407.86 Food/Clothing-\$60.00 Transportation-\$230.00 for a total of \$697.86 April 26, 2022 Q3 FY 2022-\$390.93</p>		
--	--	--	--------------------	--	--	--	--

**3.3.1 PROJECT SEARCH**

Priority	Strategy	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
<p>Increase Economic Stability</p> <p>-food security -Housing stability -Poverty</p>	Provide Education	Chief Operating Officer or designee	<p>Project Search Participants</p> <ul style="list-style-type: none"> <li>Continued partnership with this program that helps participants develop skills for employment</li> </ul>	<p>Engage participants in Newton Medical Center culture and care to gain skills for employment</p> <p>Summary Participants returned to the hospital for skills development in early 2021 following an absence due to the pandemic. On May 14, 2021 four Project Search Interns received their certificates of completion for this program.</p>	<p>Continue goal from Year 1</p> <p>July 27, 2021 Anticipate approximately three participants this next academic year.</p> <p>Oct. 26, 2021 There are currently seven participants in this program.</p> <p>Jan. 25,2022 Project search participants continue to contribute to NMC Health with their presence in house</p> <p>April 26, 2022 Five Project Search Interns will be celebrated at NMC Health on May 13, 2022.</p>	Year 1&2 goals continue into Year 3.	MO= Number of project search participants who gain employment after graduation

**3.4.1 HEALTH SCIENCE ACADEMY**

Priority	Strategy	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
<b>Increase Economic Stability</b>  -food security -Housing stability -Poverty	<b>Stabilize Workforce</b>	<b>Human Resource</b>	<b>Offer Health Science Academy</b>	<b>Organize engaged learning sessions for attendees of Health Science Academy</b>  Discussions were held at the community level for incorporating the CDC Health Literacy curriculum to this age group. Funds requests for this program were incorporated into the Harvey County BCBS Pathways grant.  In person classes resumed during second semester. NMC Health staff resumed presentations virtually or in person.	<b>Year 1 goal/s to continue in Year 2</b>  July 27, 2021 Planning to resume with the school year, unclear as whether in person or not  Oct. 26, 2021 Health Science sessions have resumed. The Quality Department presentation in December will have CDC and AHRQ health literacy content included.  Jan 25, 2022 December Health Science session for Quality included information and an activity addressing Health Literacy based on the CDC curriculum  April 26, 2022 Quality Management reps continue to promote when opportunity arises	<b>Year 3 NMC Health to continue participation in this program</b>	<b>MO= Presenters will report one learning activity per presentation</b>

**3.4.2 STUDENT EXPERIENCES**

Priority	Strategy	Inputs	Activities	Outputs			Impact
		Resources & People		Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	By June 30, 2023
Increase Economic Stability	Stabilize Workforce	Chief Clinical Officer	Offer shadow, practicum and clinical experiences to high school and college students	<p>Plan rotation schedules for high school and college students interested in health care workforce opportunities</p> <p>Summary College and University programs/clinicals were held as scheduled pre-pandemic.</p>	<p>Plan rotation schedules for high school and college students interested in health care workforce opportunities</p> <p>July 27, 2021 Medical, Nursing and Clinical education students (286 students) logged 2231 clinical hours for FY 2021. HS students will resume in the Fall.</p> <p>Oct. 26, 2021 Collegiate clinical education has resumed at full capacity. HS observations are limited.</p> <p>Jan. 25, 2022 Clinical affiliations continue at maximum capacity</p> <p>April 26, 2022 Unchanged from previous update. Now have LPN clinicals (only acute care facility to host LPN clinicals in the region)</p>	<p>NMC Health will plan rotation schedules for high school and college students interested in health care workforce opportunities.</p> <p>NMC Health will assess opportunity to host on-site C.N.A., phlebotomy and surgical scrub tech courses by December 31, 2022 (HP, 4/22)</p>	MO=Total number of student rotations

**3.4.2 HEALTHCARE CAREER FAIRS**

Priority	Strategy	Inputs	Activities	Outputs			Impact
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
<p>Increase Economic Stability</p> <p>-food security</p> <p>-Housing stability</p> <p>-Poverty</p>	<p>Stabilize Workforce</p>	<p>Chief Operating Officer or designee</p>	<p>Engage in Healthcare Career Fairs</p> <p>Continue encouraging NMC Health employees to serve in educational advisory boards as requested</p>	<p>Year 1</p> <p>NMC Health will have presence at a minimum of one healthcare related career fair in FY 2021</p> <p>Summary</p> <p>Planning for attendance at a summer health fair is in process.</p>	<p>Year 1 goal/s to continue in Year 2</p> <p>July 27, 2021</p> <p>Virtual career fair planned with INDEED during Aug/Sept.</p> <p>Career Fair at NHS and a rural Kansas career fair in Wichita in October.</p> <p>Oct. 26, 2021</p> <p>Still awaiting word from Newton High School contact for future meetings – preparing for HR Recruiter to deliver message</p> <p>Jan 25, 2022</p> <p>2 virtual career fairs were attended. Oct. 14 and Dec 8<sup>th</sup>, Jan 19<sup>th</sup>. NMC Health will attend the Hesston HS career fair on 01282022. Additional job fairs are in the planning for this spring</p> <p>April 26, 2022</p> <p>Continue to host career fairs virtually and in person. ACNO will address opportunities with the WSU LPN class.</p>	<p>Year 3- NMC Health will continue participation in career fairs</p>	<p>By June 30, 2023</p> <p>MO=NMC Health will have presence at one career fair to recruit persons for the labor pool</p>

**3.5.1 FINANCIAL ASSISTANCE**

Priority	Strategies	Inputs	Activities	Outputs			Impact
				Short-term (Year 1)	Intermediate (Year 2)	Long Term (Year 3)	
Increase Economic Stability	Charitable Contribution	Chief Financial Officer and Director of Revenue Services	Contribute charitable funds to patients and community entities as deemed appropriate	<p><b>Year 1</b></p> <p>Charitable contributions toward relief of patient account balances as appropriate</p> <p>NMC Health’s Traditional Charity Care FYTD is at \$1,769,134.00.</p> <p>Charitable contributions to community entities per Administrative discernment</p> <p>NMC Health’s Community Benefit total FYTD is \$2,427,863.00.</p>	<p><b>Year 1 goal/s to continue in Year 2</b></p> <p>July 27, 2021 FYTD Community Benefit Summary- \$3,451,198.00</p> <p>Oct. 26, 2021 <u>Traditional Charity Care</u> FYTD \$515,305.00</p> <p><u>NMC Health Community Benefit FYTD</u> \$794,321.00 (includes Charity Care \$)</p> <p>Jan 25, 2022 FYTD Community Benefit total \$1,436,308.00</p> <p>April 26, 2022 total community benefit is \$973,554 for Q3</p>	<p><b>Year 1 &amp; 2 goals</b> continue to Year 3 with a Charitable contribution amount of <b>\$2,791,464</b> (from <i>draft</i> budget TK-4/29/22)</p>	<p><b>By June 30, 2023</b></p> <p>MO= Total dollars contributed toward community need through the NMC Health’s Community Benefit Funds</p>

This document was reviewed and approved by the  
NMC Health Board of Directors on May 26, 2022.

Questions and concerns about NMC Health's Community Health Implementation  
Strategy may be directed to the Department of Quality Management via email to  
[Sondra.Leaherman@mynmchealth.org](mailto:Sondra.Leaherman@mynmchealth.org)



## Appendix A

### **Community Health Needs Assessment – *Prevent and Manage Chronic Disease* Annual Health Screening Campaign**

#### Calendar Overview

<b>July</b>	-Safe Care Commitment campaign encouraged continued screenings and wellness visits overall in the midst of the pandemic	<b>January</b>	-Flu Shot Awareness -COVID-19 Prevention -Ice/Fall Prevention (Shake It, Don't Break It)
<b>August</b>	-Immunization Awareness Month -Opioid Misuse Prevention Day	<b>February</b>	-American Heart Month -Cardiac Calcium Score Screening
<b>September</b>	-National Cholesterol Education Month -Thyroid Cancer Awareness Month -Sepsis Awareness Month	<b>March</b>	-Colorectal Cancer Awareness Month -World Teen Mental Wellness Day -American Nutrition Month (connection Diabetes Education here)
<b>October</b>	-Breast Cancer Awareness Month	<b>April</b>	-Parkinson's Awareness Month
<b>November</b>	-National Alzheimer's Disease Awareness Month -COPD Awareness Month -Prematurity Awareness Month -Diabetes Awareness Month	<b>May</b>	-American Stroke Month -Asthma Awareness Week -National Osteoporosis Month -Own The Bone -Women's Lung Health Week
<b>December</b>	-National Handwashing Awareness Week	<b>June</b>	-Men's Health Month

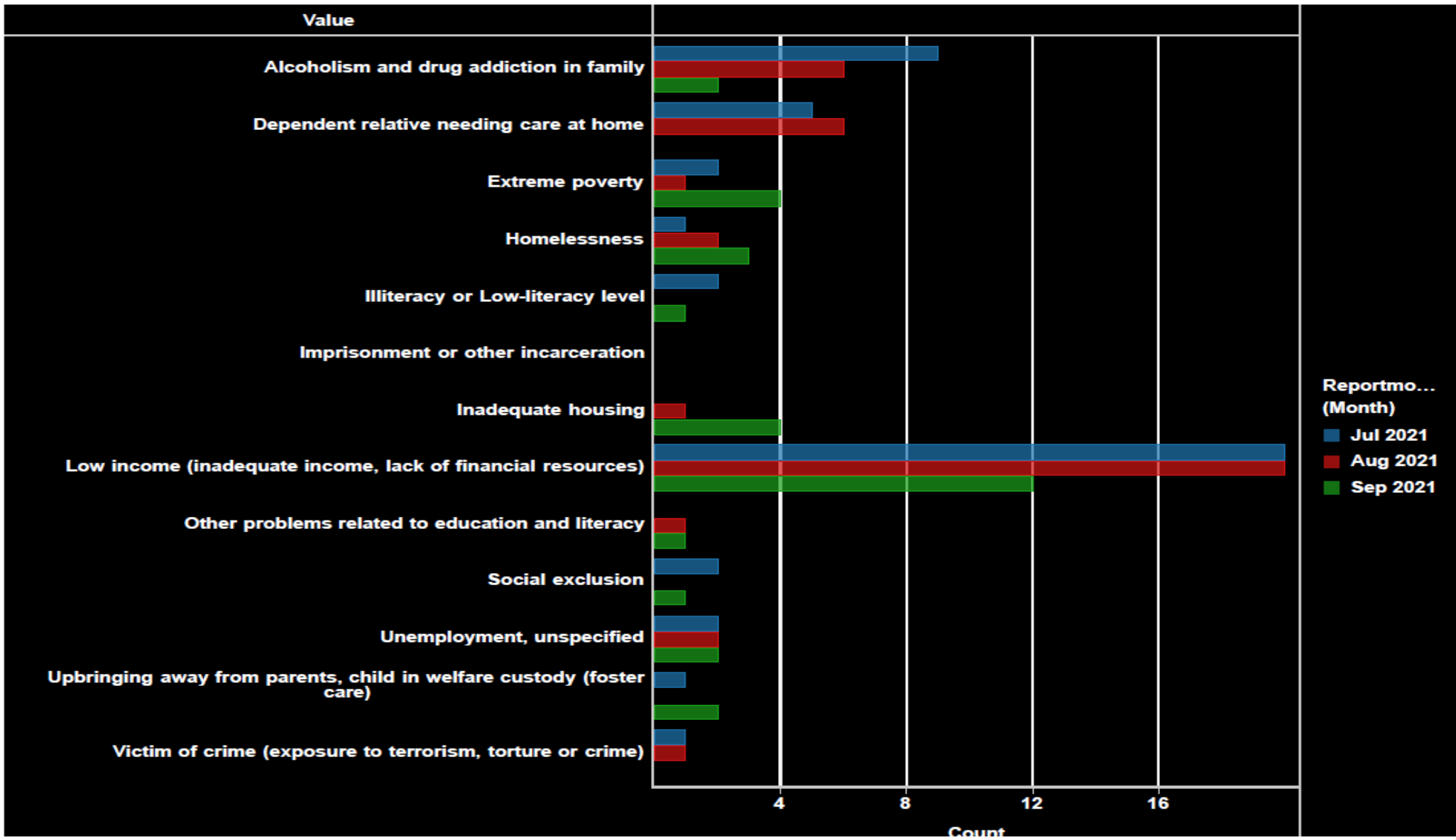
#### Year 3 goals

<b>July</b>	-COVID-19 Awareness (as needed throughout the year)	<b>January</b>	-Flu Shot Awareness  -Ice/Fall Prevention (Shake It, Don't Break It)
-------------	---	----------------	--

	-Safe Care Commitment campaign encouraged continued screenings and wellness visits		
<b>August</b>	-Immunization Awareness Month -Opioid Misuse Prevention Day	<b>February</b>	-American Heart Month -Cardiac Calcium Score Screening
<b>September</b>	-National Cholesterol Education Month -Thyroid Cancer Awareness Month -Sepsis Awareness Month	<b>March</b>	-Colorectal Cancer Awareness Month -World Teen Mental Wellness Day -American Nutrition Month (connection Diabetes Education here)
<b>October</b>	-Breast Cancer Awareness Month -Lung Health Awareness Month	<b>April</b>	-Parkinson’s Awareness Month -Alcohol Awareness Month
<b>November</b>	-Alzheimer’s Disease Awareness Month -COPD Awareness Month -Diabetes Awareness Month	<b>May</b>	-American Stroke Month -Asthma Awareness Week -Mental Health Awareness Month -National Osteoporosis Month -Own The Bone
<b>December</b>	-National Handwashing Awareness Week -Flu Awareness	<b>June</b>	-Men’s Health Month



**APPENDIX B**  
**FY 2022 Q1 SDOH Stats**

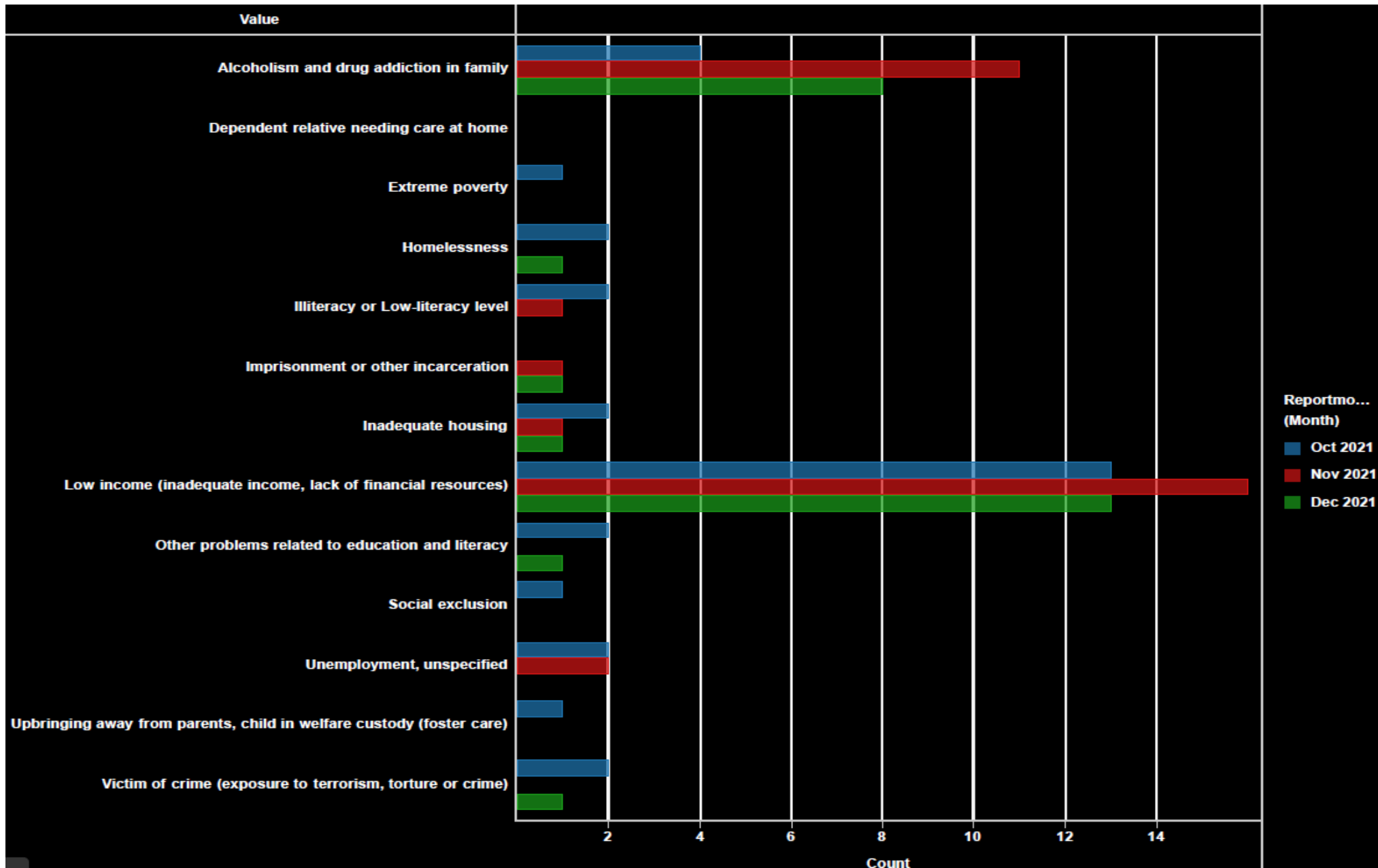


Low income/lack of resources-52

ETOH/Drug addiction in the family-17

Dependent relative needing care at home- 11

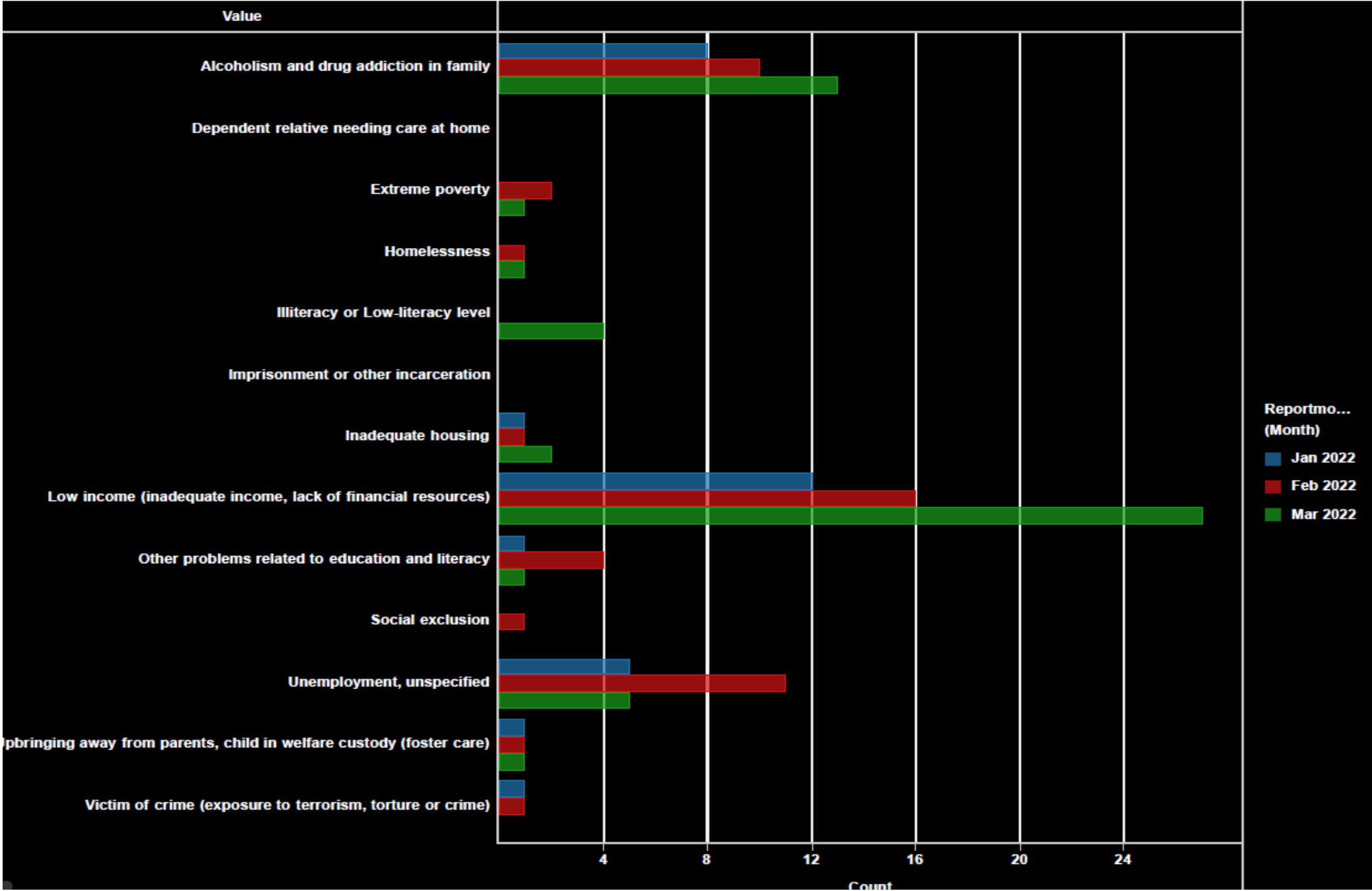
FY 2022 Q2 SDOH Stats



Low income/lack of resources-42  
 ETOH/Drug addiction in the family-24

Reportmo... (Month)  
 Oct 2021  
 Nov 2021  
 Dec 2021

FY 2022 Q3 SDOH Stats



Low income/lack of resources-55  
 ETOH/Drug addiction in the family-31  
 Unemployed-21

Reportmo... (Month)  
 Jan 2022  
 Feb 2022  
 Mar 2022